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HOW TO RESET YOUR PASSWORD

INTRODUCTION

If you forget your passwords or get locked out of STARS, send password reset requests to scohelpdesk@sco.idaho.gov. NOTE: The DSA Helpdesk cannot reset STARS passwords.

There are two passwords to get into STARS. You must e-mail the [SCO Helpdesk](#) which password you need reset and your User ID or your Operator ID, depending on which password you need reset.

RESET PASSWORDS

1. The first password you encounter is used to log on to the mainframe – the main computer system that runs the STARS program. To log on to this system you first type “CESN” at a blank screen and then on the next screen type your “Userid” and password. Hence, this password is referred to as your CESN password.
2. To reset this password e-mail the [SCO Helpdesk](#) to tell them you need your CESN password reset and tell them your **Userid**.

The CESN password is on the following screen:

Figure 1: CESN Security Screen

Signon to CICS		APPLID CICS
AU0100 TO - CONTROLLER'S CICSProd TS VERSION 2.3		
Type your userid and password, then press ENTER:		
Userid	Groupid . . .	
Password		
Language . . .		
New Password . . .		
DFHCE3520 Please type your userid.		

3. The second password is used to log on to the STARS program. To log on to STARS you first type DSYS at a blank screen and then on the next screen type your "Operator ID" and password. Hence, this password is referred to as your DSYS password.
4. To reset this password e-mail the [SCO Helpdesk](#) to tell them you need your DSYS password reset and tell them your **Operator ID**.

The DSYS password is on the following screen

Figure 2: STARS banner screen (DSYS)

```
* | | | | STATE OF IDAHO - STATE CONTROLLER WELCOMES YOU | | |
| *
* | | | | STATE ACCOUNTING FINANCIAL REPORTING INFORMATION SYSTEM | | |
| *
* | | | | COPYRIGHT 1987 PMM AND CO. | | |
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      @@@@@@@@@@ @@          @@          @@          @@          @@@@@@@@@@
* =====
*
  OPERATOR ID ==> _____ PASSWORD ==> _____
NEW PASSWORD ==> _____ VERIFY ==> _____
```